

Sending to Caredove Organizations from Ocean

The eServices program and Caredove Inc. have partnered to allow health care practitioners to send patient referrals electronically (eReferrals) to Community Support Services agencies. These organizations will have a note on the eReferral form that when submitted it will launch into Caredove, and the details will be passed.

The current Ocean eReferral functionality is available to Ocean senders for Caredove listings:

- Send a new referral
- Book an appointment (if made available by service in Caredove)
- **Receive** a message from the referral receiver
- Adding attachments to new or in-progress referrals

The following functionality is not currently available to Ocean senders:

- **Sending** messages to the referral receiver
- Canceling the referral / Revoke
- Resubmit a referral

To send an eReferral launch the healthmap from your integrated EMR or from your web browser (if not integrated) and click on “Send eReferral”

Health Service Offerings

Select offering for wait times and more details

Adult Day Program

[➔ Send eReferral](#)

The eReferral form will identify that you are sending to a Caredove organization. Complete the form and click on “Send and Launch Caredove”

Caredove We will securely pass the referral details and launch <https://launch.caredove.com>.

Service: Adult Day Program - Caredove Referral Form

Languages Spoken: English French Other

Emergency Contact:

Personal Health Information that is medically relevant has not been disclosed at the request of the patient.

Referrer's Information Carla Sending

| | |
|--|-----------------------------|
| Site Name: DEMO eServices Medical Clinic (Ao | Phone: 5555555555 |
| Address: 8541 Wellington Street | Fax: 5555555555 |
| City: Waterloo | Billing #: 12345678 |
| Province: itario | Professional ID: 12345 |
| Postal Code: N1N1N1 | Signed: Carla Vallee |
| | Role: Family Physician |

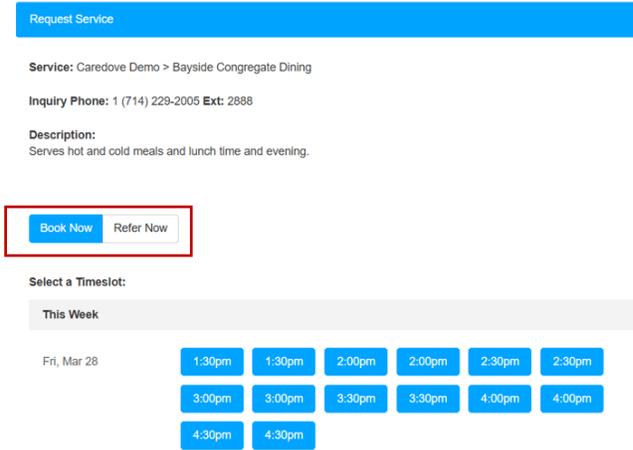
Copy of referral and status updates to:

Once your referral is transferred to Caredove, Caredove will be launched here to complete the process.

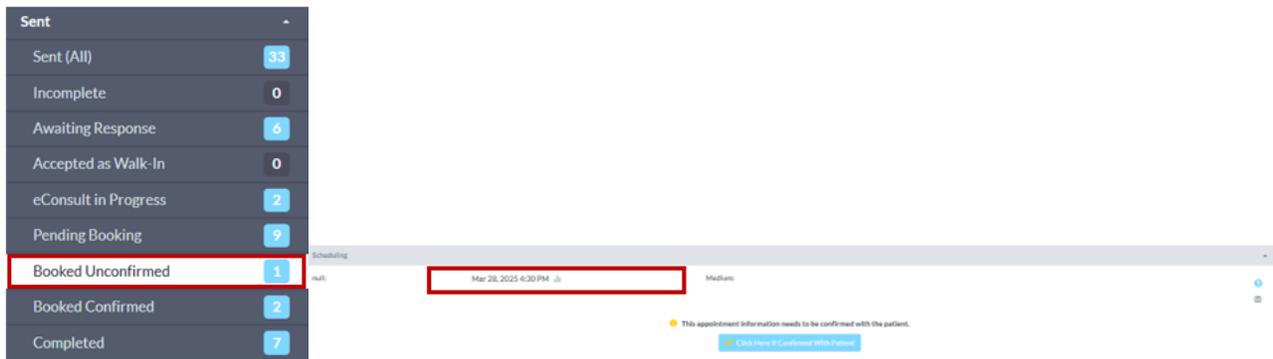
✖ Cancel 📁 Save for Later ➔ Send and Launch Caredove

You will be directed to Caredove and presented with 2 options:

1. Book Now (View appointment availability and select one to book)
2. Refer Now (without booking an appointment, agency will call patients directly to book)



When an appointment is booked, if the patient consented to receive emails, these will be sent to them by Caredove, not Ocean. However, you will receive the appointment information directly in your Ocean site (in the Scheduling Pane of the eReferral).



For more information on email notifications for senders, [click here](#).