

Triaging Referrals as eConsult (TReC) in Ocean Workflow – Sending sites

Triaging Referrals as eConsult (TReC) is an initiative allowing specialists to respond to referrals as an eConsult when advice is appropriate. This document outlines how a sending clinic responds to an eConsult.

1. After you send an eReferral you will receive an email notifying you that the eReferral has been marked as “eConsult in progress”.

eReferral Update

Dear Referrer (Dr. Carla Vallee / DEMO: Carla Sending),

Regarding the referral for **CT** sent by Dr. Carla Vallee on April 20, 2023:

The referral currently resides with:

DEMO: Carla's Rapid Multi Specialty Clinic
Phone: 905-555-5555

The referral has been marked as **eConsult in Progress**.

Dr. Carla Vallee at DEMO SCA Medical Clinic (Accuro) sent you an eConsult, which requires clinical review.

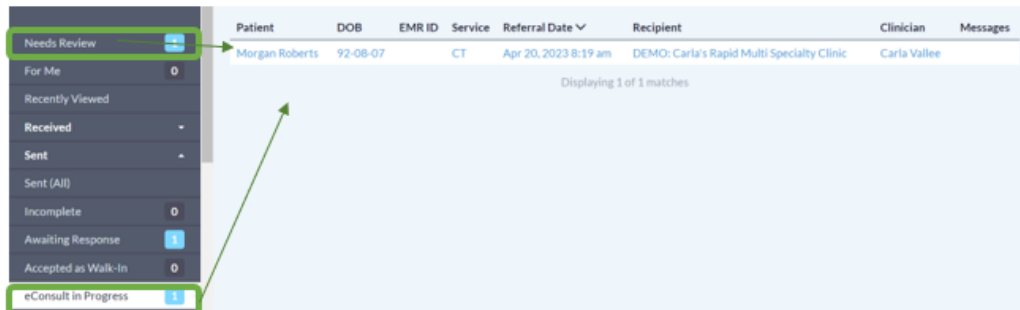
Note: if the eConsult has not been marked as reviewed within 7 days, a reminder notification will be sent.

[View the eConsult](#)

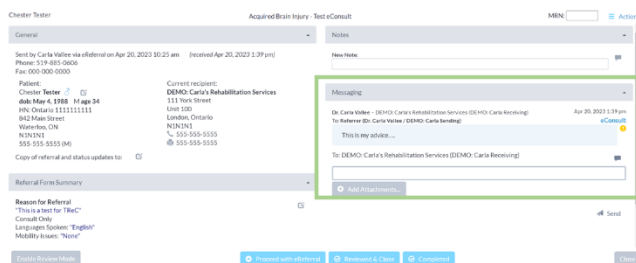
What is an eConsult? For more information click [here](#).

2. Login to Ocean

In the Ocean Portal, you can view the eConsult by going to a new sent inbox called "eConsult in Progress" or in the "Needs Review" inbox. **Note:** The eConsult will be differentiated from an eReferral by **blue font**.



3. To review the eConsult, while in the “Needs Review” or “eConsult in Progress” inbox, select the eConsult and read the messages on the right-hand side.

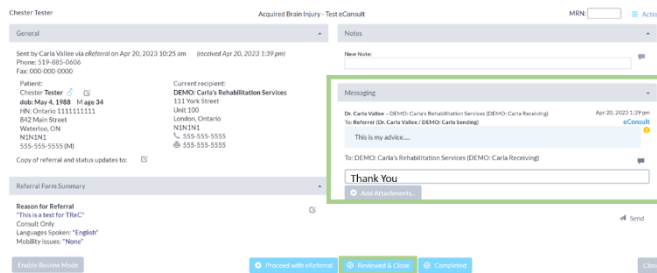


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4. Once the eConsult has been reviewed you can choose to:

a. Respond to the Receiver

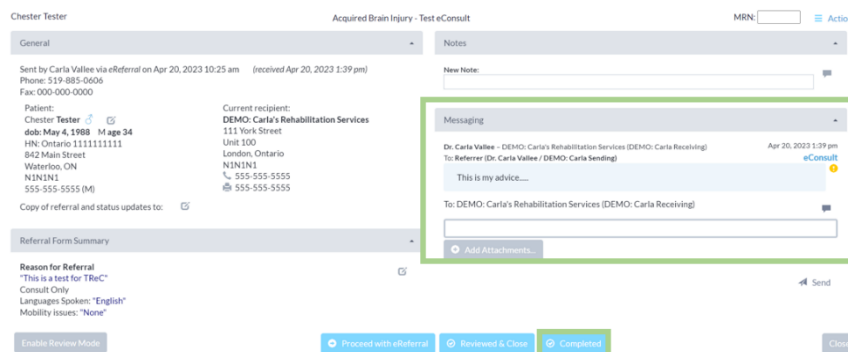
- i. Type a message in the messaging pane
- ii. Select "send" under the message
- iii. Select "Reviewed and Close" at the bottom (this will remove it from your needs review inbox and mark the message as read) the eConsult will remain in the “eConsult in Progress” inbox



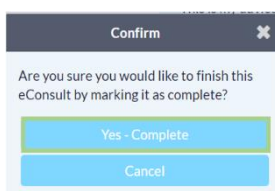
*If the eConsult is not marked as reviewed after 7 days you will receive an email reminder.

b. Mark the eConsult as completed

- i. Select "Completed" at the bottom of the page



- ii. Click "Yes - Complete" on the pop up. Note - The eConsult will move into the “Completed” inbox



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c. Proceed as an eReferral

i. Click "Proceed with eReferral"

Chester Tester Acquired Brain Injury - Test eConsult MRN: [] Action

General

Sent by Carla Vallee via eReferral on Apr 20, 2023 10:25 am (received Apr 20, 2023 1:39 pm)
Phone: 519-885-9606
Fac: 000-000-0000

Patient: Chester Tester (C)
dob: May 4, 1968 14 Apr 84
HN: Ontario 1111111111
842 Main Street
Waterloo, ON
N2K1N1
555-555-5555 (M)

Current recipient: DEMO: Carla's Rehabilitation Services
111 York Street
Unit: 100
London, Ontario
N6M1M1
555-555-5555
555-555-5555

Copy of referral and status updates to: []

Referral Form Summary

Reason for Referral
This is alert for TReC
Consult Only
Languages Spoken: "English"
Mobility issues: "None"

Enable Review Mode

Proceed with eReferral Reviewed & Close Completed

Notes

New Note:

Messaging

Dr. Carla Vallee - DEMO: Carla's Rehabilitation Services (DEMO: Carla Receiving) Apr 20, 2023 1:39 pm
To: Referrer (Dr. Carla Vallee / DEMO: Carla Sending) eConsult
This is my advice...

To: DEMO: Carla's Rehabilitation Services (DEMO: Carla Receiving)

Add Attachments...

Send

Close

ii. Select reason from the dropdown on the pop up. Optional: Type a message to provider

Proceed with eReferral

Although an eConsult was provided, you may nevertheless request that the provider proceed with the referral by providing the following information.

Reason: Patient Preference

Message for provider: Due to patient preference, please proceed with the eReferral.

Cancel Proceed

- This re-converted eConsult to eReferral will move into the "Awaiting Response" inbox with the reason
- The receiving site will now again have the option to accept or decline the eReferral

MRN: [] Action

Dr. Carla Vallee - DEMO: Carla's Rapid Multi Specialty Clinic (DEMO SCA Medical Clinic (Accuro)) Apr 20, 2023 8:20 am
To: Referrer (Dr. Carla Vallee / DEMO: Carla Sending) eConsult
This is what I would recommend

Dr. Carla Vallee - Referrer (Dr. Carla Vallee / DEMO: Carla Sending) Apr 20, 2023 8:20 am
To: DEMO: Carla's Rapid Multi Specialty Clinic (DEMO SCA Medical Clinic (Accuro))
ok, thank you

Dr. Carla Vallee - Referrer (Dr. Carla Vallee / DEMO: Carla Sending) Apr 20, 2023 2:14 pm
To: DEMO: Carla's Rapid Multi Specialty Clinic (DEMO SCA Medical Clinic (Accuro))
** Due to patient preference, please proceed with the eReferral.

To: DEMO: Carla's Rapid Multi Specialty Clinic (DEMO SCA Medical Clinic (Accuro))

Add Attachments...