

eConsult and eReferral Supporting Mental Health & Addiction Care

The Ontario eServices Program delivers digital services that support clinical workflows and facilitate smoother transitions in care, including mental health & addiction (MHA).

We improve equitable and timely access to specialist care and community services for those suffering with MHA through eReferral and eConsult.

The Benefits of the Ontario eServices Program Include:



Improved Timely Access to Specialist Advice



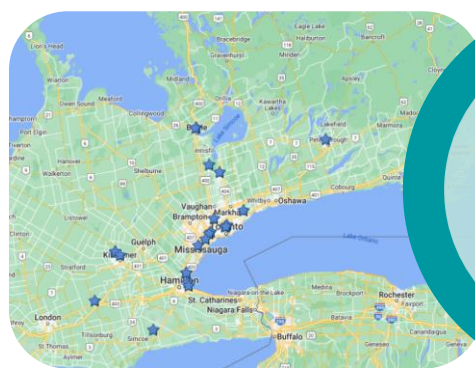
Improved Health Equity



Administrative Time Savings



Improved Clinician and Patient Experience



The blue stars highlight just a few of the MHA services available for eReferral on the Ocean HealthMap

“Very impressed with the time of the booking and contact and follow up email; very impressed and grateful”

“This referral process was very well organized and also informative”

eReferral Patients

An eConsult Case Example: Psychiatry

Day 1

Primary Care Physician asks Specialist about a patient with depression who is currently using Effexor XR but continues to have avolition, low energy, excessive sleepiness, low self-image and craving for sweets. Primary Care Clinician requests suggestions for altering her medication.

Day 1

Specialist recommends increasing the dose of the current medication and adding Wellbutrin to the medication regime.

Day 6

Provider accepts advice, closes case.

“I appreciate getting real time help especially with situations like psychiatry where the wait time is often long”

eConsult User

Get Started Today!

- For eReferral, visit our [website](#) to learn more or complete the [Intake Form](#)
- For eConsult, visit econsultontario.ca or complete our [Intake Form](#)



For more information, visit www.eServicesProgramOntario.ca or contact us at eServicesProgram@toh.ca.