



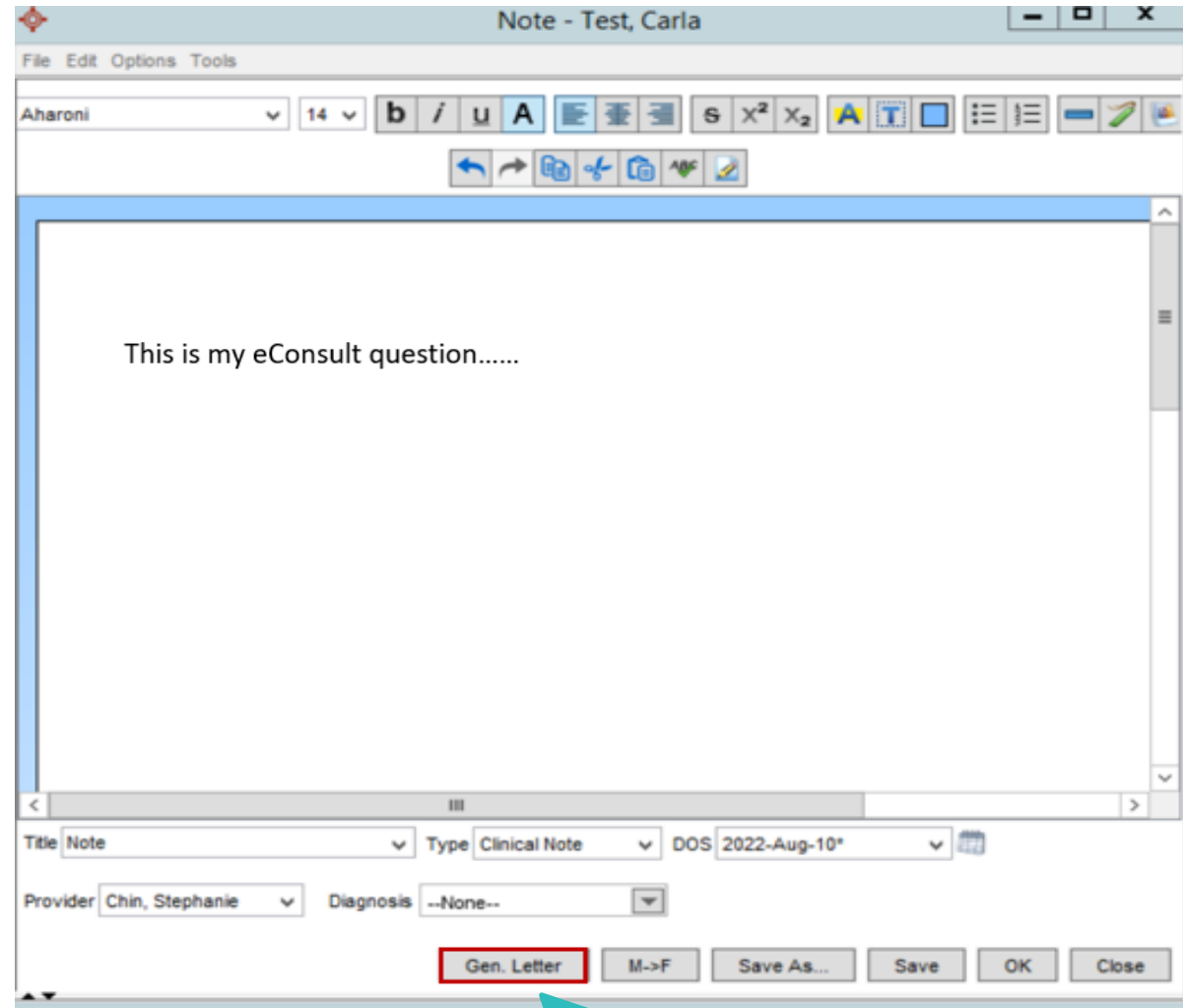
# Send an eConsult from Accuro EMR – Quick Guide



# Initiate an eConsult from the Accuro EMR

## EMR STEPS: Recommended Workflow

- 1) With a Patient Selected, create a New Clinical Note (Ctrl + F11) or leverage an existing note/letter template – type the eConsult question on the note
- 2) Click on Generate Letter



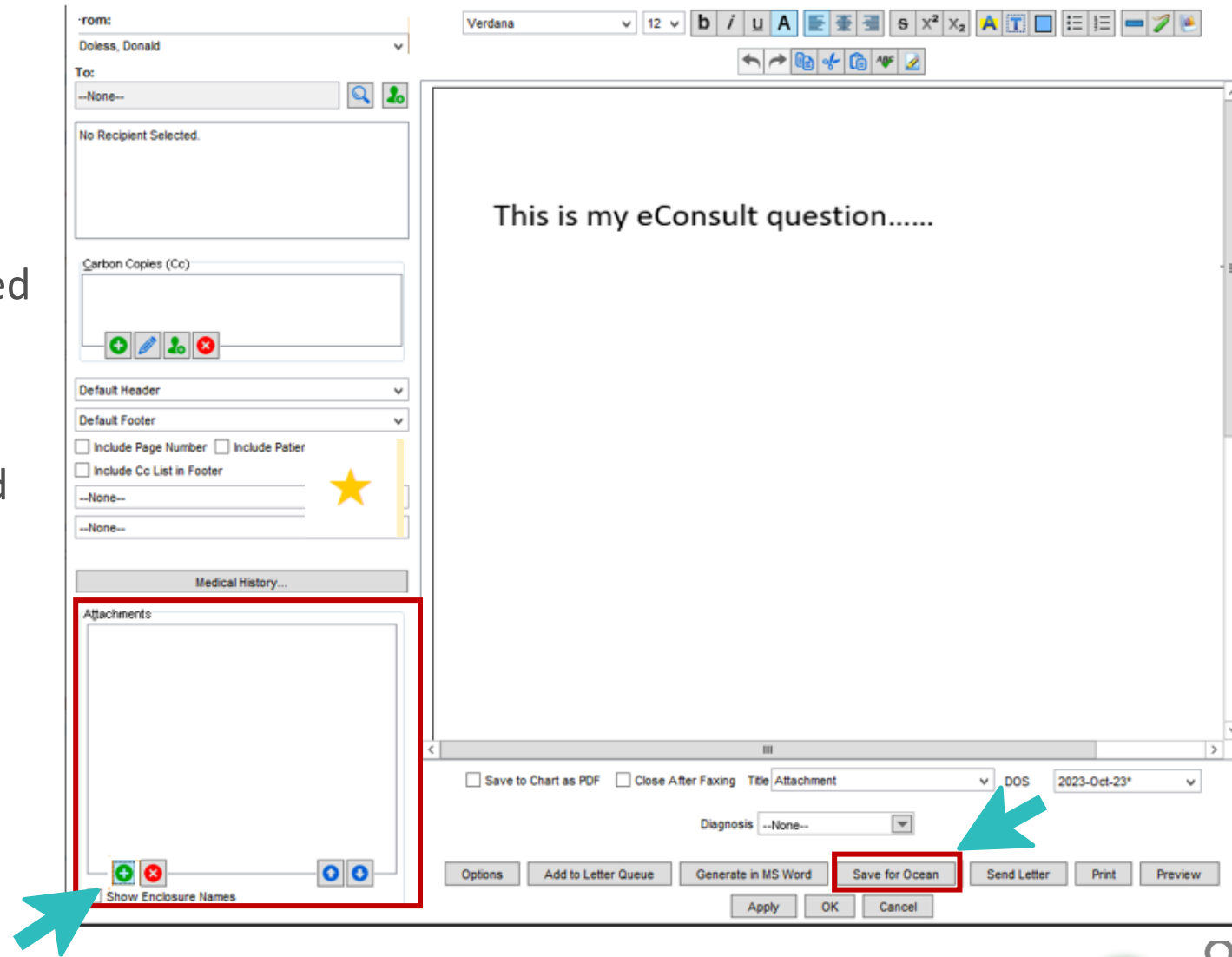
# Initiate an eConsult from the Accuro EMR

3) Add applicable attachments from the **Select Attachments Window**.

4) Select **Save for Ocean**

NOTE: This feature must first be turned on in the [Manage Security->System Settings](#) before it will be visible

The attachment package will be saved to the patient's virtual chart in the "Generated Letters" section



# Initiate an eConsult from the Accuro EMR

5) Click “Send eReferral” to launch to the Ocean Healthmap

The screenshot displays the Accuro EMR interface. On the left, a 'Past' sidebar lists medical visits from 2020 to 2021. The main area shows a 'Note' section with several entries, including a referral letter from Dr. Loneragan on 2021-Sep-15. Below the notes is a 'Labs' section with the following data:

Lab	Value
Blood pressure	110/60
BMI	23.7, 22.5, 15.2
Creatinine	70, 65
Heart Rate	87
HEIGHT	175, 165, 6' 4"
weight	160, 135, 125

At the bottom, a navigation bar contains several icons. The 'Send eReferral' icon, which is a paper airplane, is circled in red. A teal arrow points to this icon from the right. Other icons include Logout, Lab Req, Ocean Portal, View Pt. eRefs, App't > Ocean, eCOE COVID, eConsult, and New Progress...

# Accessing Ontario eConsult via the Ocean Health Map

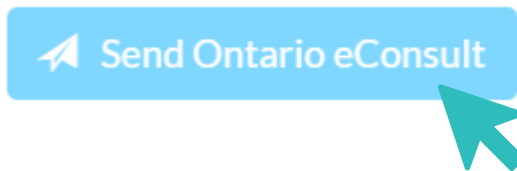


## OCEAN STEPS:

1) Search for “Ontario eConsult” in the Ocean Healthmap (bookmark this as a favorite )★

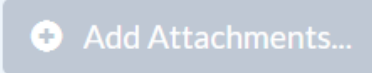





2) Click “Send Ontario eConsult”, within the Ontario eConsult listing




# Accessing Ontario eConsult via the Ocean Health Map


3) Review form for accuracy and then click Send and Launch Ontario eConsult

 + Add Attachments...


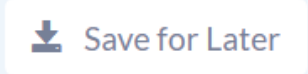

 Case\_125291104.pdf  

Sender's Information 

Site Name:	The Ottawa Hospital - TESTING Andr	Phone:	613-555-1212
Address:	1967 Riverside Dr	Fax:	613-555-1313
		Billing #:	012345
City:	Ottawa	Professional ID:	121212
Province:	ON	Signed:	Mickey Mouse
Postal Code:	K1K 1K1	Clinician Type:	Family Physician

Copy of referral and status updates to:  

Once your referral is transferred to OH OTNhub, Ontario eConsult will be launched here to complete the process.

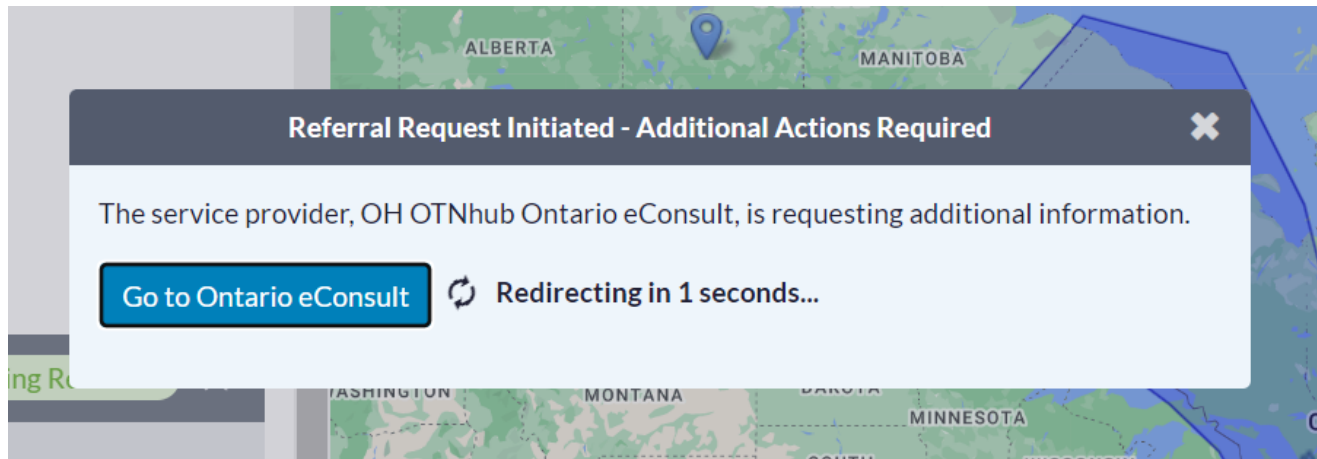
# Launch to OTNhub to Submit eConsult Cases



Sign In using

ONE® ID

OTN Credentials



Login with existing ONEID or  
OTN Credentials

CPSO Information must  
match to authenticate

# How to Submit an eConsult Case on the OTNhub

## OTNhub STEPS:

OTNhub opens with Draft Case **already in progress**

- 1) Choose eConsult Model
  - Patient information and any attachments selected from the EMR are pulled into the eConsult case
- 2) Enter question to specialist, if this step was not completed in your EMR (added to attachments)
- 3) Review for accuracy and click “Send”

\*Model <sup>?</sup>

BASE Managed Specialty

Specific Provider or Group

---

Patient

\*First Name

Middle Name

\*Last Name

\*DOB

\*Gender  Male  Female  Other

\*OHIP

OHIP number not available

Consent Directives

\*Request

Draft Saved


Delete Draft

Send

✓ **Success** - Case has been sent




# Frequently Asked Questions

 Clinicians still need to authenticate/sign-on to the OTNhub to complete the submission of their eConsults

 Receiving your eConsult response from the specialist, and any additional correspondence, still occurs directly on the OTNhub web platform

 To use this workflow, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician.

- *This technical workflow does not support delegate functionality*

 The integration is currently only available for EMR's integrated for Ocean eReferral: TELUS PS Suite, OSCAR and Accuro

# Get started today!



## What do I need?

- Do you have an **OTNhub account**? [Get an OTNhub account](#)
- Do you have an **Ocean account and sending site established**? [Get an Ocean Account](#), [Link your EMR Account](#), and [set up your sending site](#).
- If using TELUS PS Suite, do you have the **Ocean toolbar installed and recently updated** in your TELUS PS Suite EMR? [Install \(or update\) your Ocean Toolbar in TELUS PS Suite](#)



## How do I use it?



- Watch our [training video](#) or see our [User Guide](#) to learn how to submit an eConsult through your Ocean toolbar in your TELUS PS Suite EMR.
- Not using TELUS PS Suite? Follow your existing Ocean eReferral workflow and search for “Ontario eConsult Service” in the [www.OceanHealthMap.ca](http://www.OceanHealthMap.ca)



## What if I need help?

- Fill out our [intake form](#) or contact us at [eServicesProgram@toh.ca](mailto:eServicesProgram@toh.ca).



QR Code for  
intake form

[www.eServicesProgramOntario.ca](http://www.eServicesProgramOntario.ca)

Ocean to ON eConsult



*NEW: Send an Ontario eConsult directly from your EMR via Ocean*

Ontario  
**eServices**  
Program