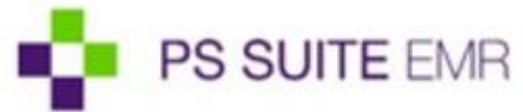




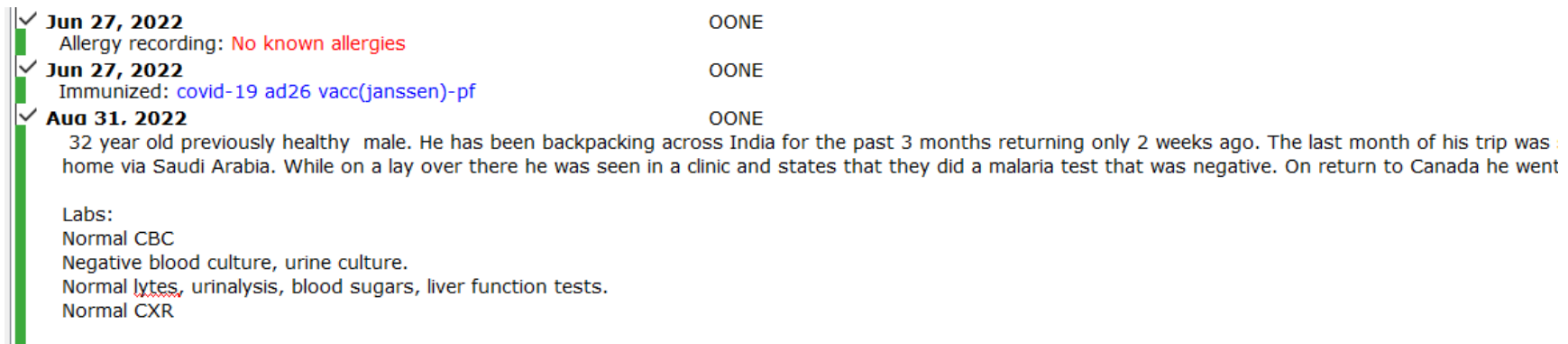
Send an eConsult from TELUS PS Suite – Quick Guide



Initiate an eConsult from TELUS PS Suite

EMR STEPS (Recommended workflow)

- 1) Type your eConsult question to the specialist, as a progress note (Ctrl/Cmd +N), in the patient Record, in PSS
- 2) Select the new progress note & any additional patient chart information to be included, by “green barring” the items to be attached to the eConsult



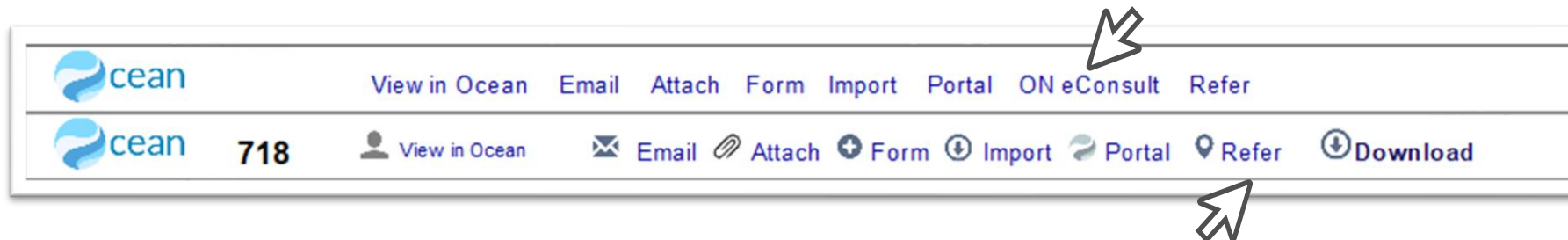
✓ **Jun 27, 2022** OONE
Allergy recording: No known allergies

✓ **Jun 27, 2022** OONE
Immunized: covid-19 ad26 vacc(janssen)-pf

✓ **Aug 31, 2022** OONE
32 year old previously healthy male. He has been backpacking across India for the past 3 months returning only 2 weeks ago. The last month of his trip was : home via Saudi Arabia. While on a lay over there he was seen in a clinic and states that they did a malaria test that was negative. On return to Canada he went

Labs:
Normal CBC
Negative blood culture, urine culture.
Normal lytes, urinalysis, blood sugars, liver function tests.
Normal CXR

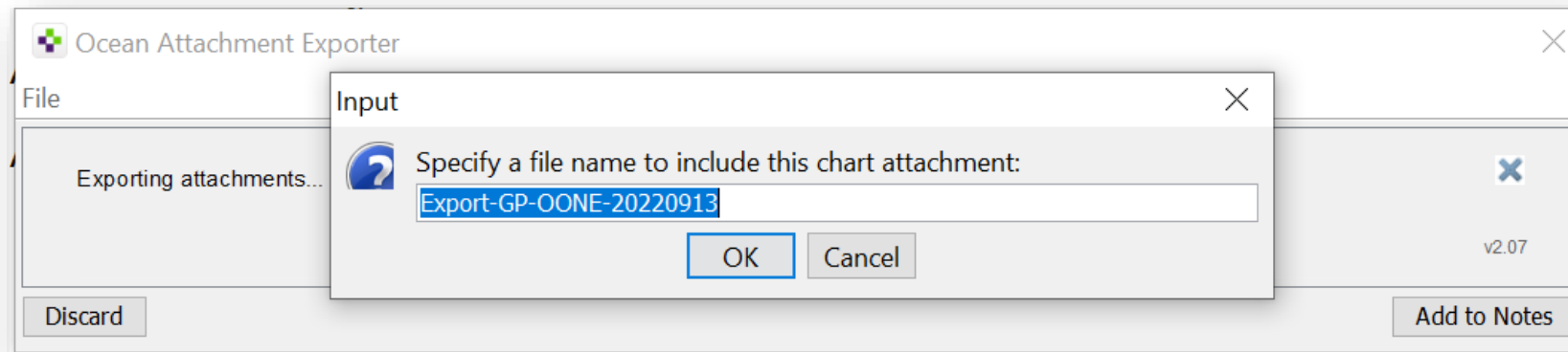
- 3) Click on the “Refer” (old toolbar) or “ON eConsult” button (new toolbar) to launch to the Ocean Healthmap



cean View in Ocean Email Attach Form Import Portal ON eConsult Refer

cean 718 View in Ocean Email Attach Form Import Portal Refer Download

Initiate an eConsult from TELUS PS Suite



4) Review the file name and click “OK” – redirect to Ocean Healthmap

- If you edit the default file name provided, please ensure that it **does not** include a “,” (ie. patientfirstname, lastname)

****Specialists using Chrome cannot open attachments with a “,” in the file name****

Accessing Ontario eConsult via the Ocean Health Map

OCEAN STEPS:

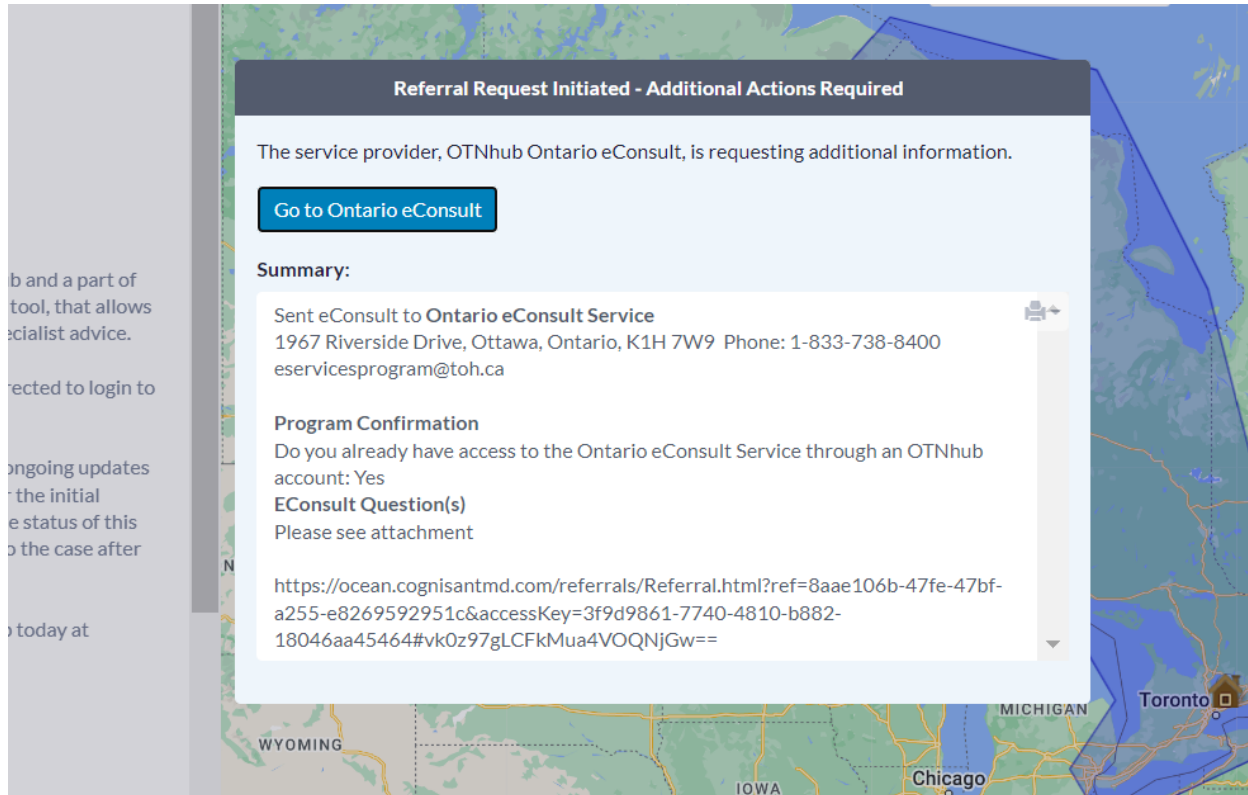
The “Ontario eConsult” service listing is now available in the Ocean Healthmap



- 1) Search for “Ontario eConsult” in the Ocean Healthmap (bookmark this as a favorite)
 - *TELUS PS Suite users with the upgraded toolbar installed will be launched into the form directly*
- 2) Complete the form to launch to the OTNhub with patient details and relevant attachments included.



Launch to OTNhub to Submit eConsult Cases



Sign In using

ONE® ID

OTN Credentials

Login with existing ONEID or
OTN Credentials


CPSO Information must
match to authenticate

How to Submit an eConsult Case on the OTNhub

OTNhub STEPS:

OTNhub opens with Draft Case already in progress

- 1) Choose eConsult Model
 - Patient information and any attachments selected from the EMR are pulled into the eConsult case
- 2) Enter question to specialist, if this step was not completed in your EMR (added to attachments)
- 3) Review for accuracy and click “Send”


*Model  BASE Managed Specialty Specific Provider or Group

Patient

*First Name

Middle Name

*Last Name

*DOB 

*Gender Male Female Other

*OHIP

OHIP number not available

Consent Directives

*Request


Draft Saved

Delete Draft

Send

✓ Success - Case has been sent

Frequently Asked Questions



Clinicians still need to authenticate/sign-on to the OTNhub to complete the submission of their eConsults




Receiving your eConsult response from the specialist, and any additional correspondence, still occurs directly on the OTNhub web platform



To use this workflow, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician.

- *This technical workflow does not support delegate functionality*



The integration is currently only available for EMR's integrated for Ocean eReferral: TELUS PS Suite, OSCAR and Accuro

Get started today!

What do I need?



- Do you have an **OTNhub account**? [Get an OTNhub account](#)
- Do you have an **Ocean account and sending site established**? [Get an Ocean Account](#), [Link your EMR Account](#), and [set up your sending site](#).
- If using TELUS PS Suite, do you have the **Ocean toolbar installed and recently updated** in your TELUS PS Suite EMR? [Install \(or update\) your Ocean Toolbar in TELUS PS Suite](#)



How do I use it?



- Watch our [training video](#) or see our [User Guide](#) to learn how to submit an eConsult through your Ocean toolbar in your TELUS PS Suite EMR.
- Not using TELUS PS Suite? Follow your existing Ocean eReferral workflow and search for “Ontario eConsult Service” in the www.OceanHealthMap.ca



What if I need help?

- Fill out our [intake form](#) or contact us at eServicesProgram@toh.ca.



QR Code for
intake form

www.eServicesProgramOntario.ca

Ocean to ON eConsult



NEW: Send an Ontario eConsult directly from your EMR via Ocean

Ontario
eServices
Program