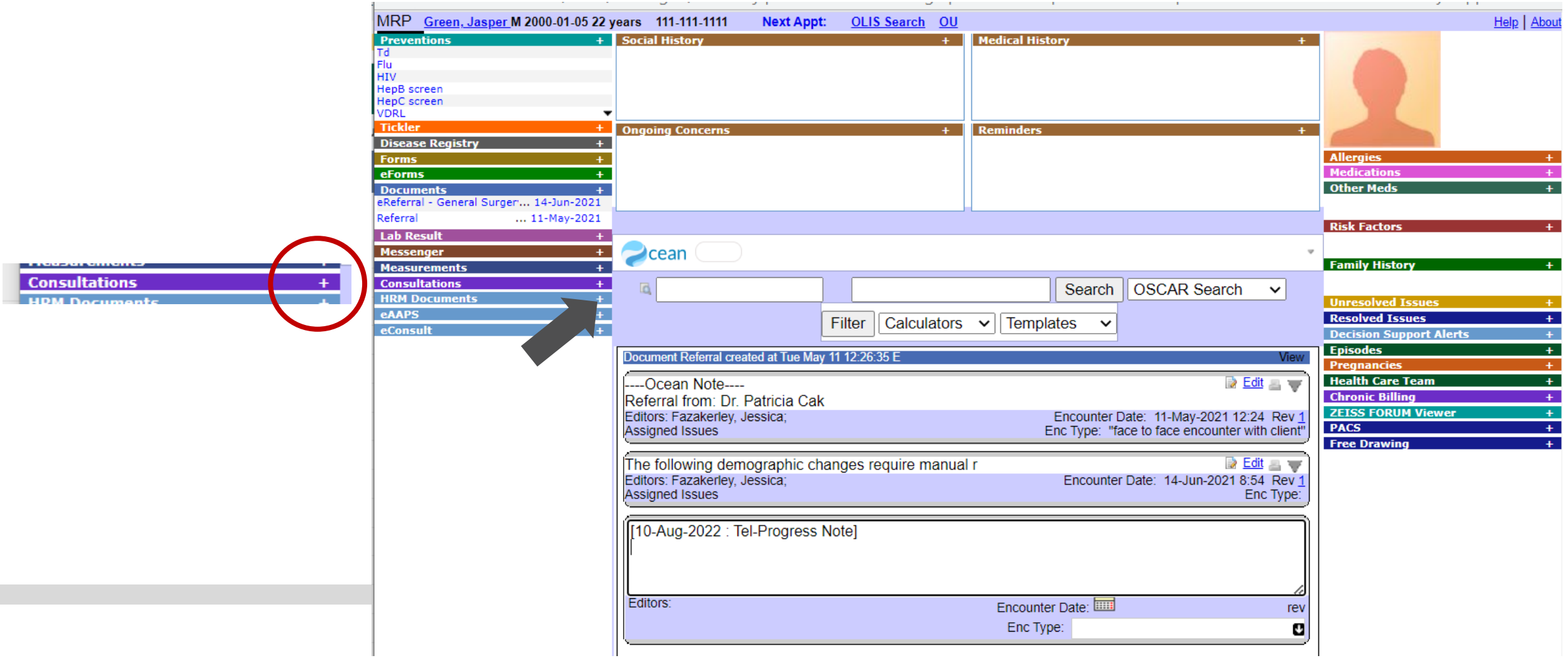
Send an eConsult from OSCAR EMR – Quick Guide

Initiate an eConsult from the Oscar EMR

EMR STEPS: RECOMMENDED WORKFLOW

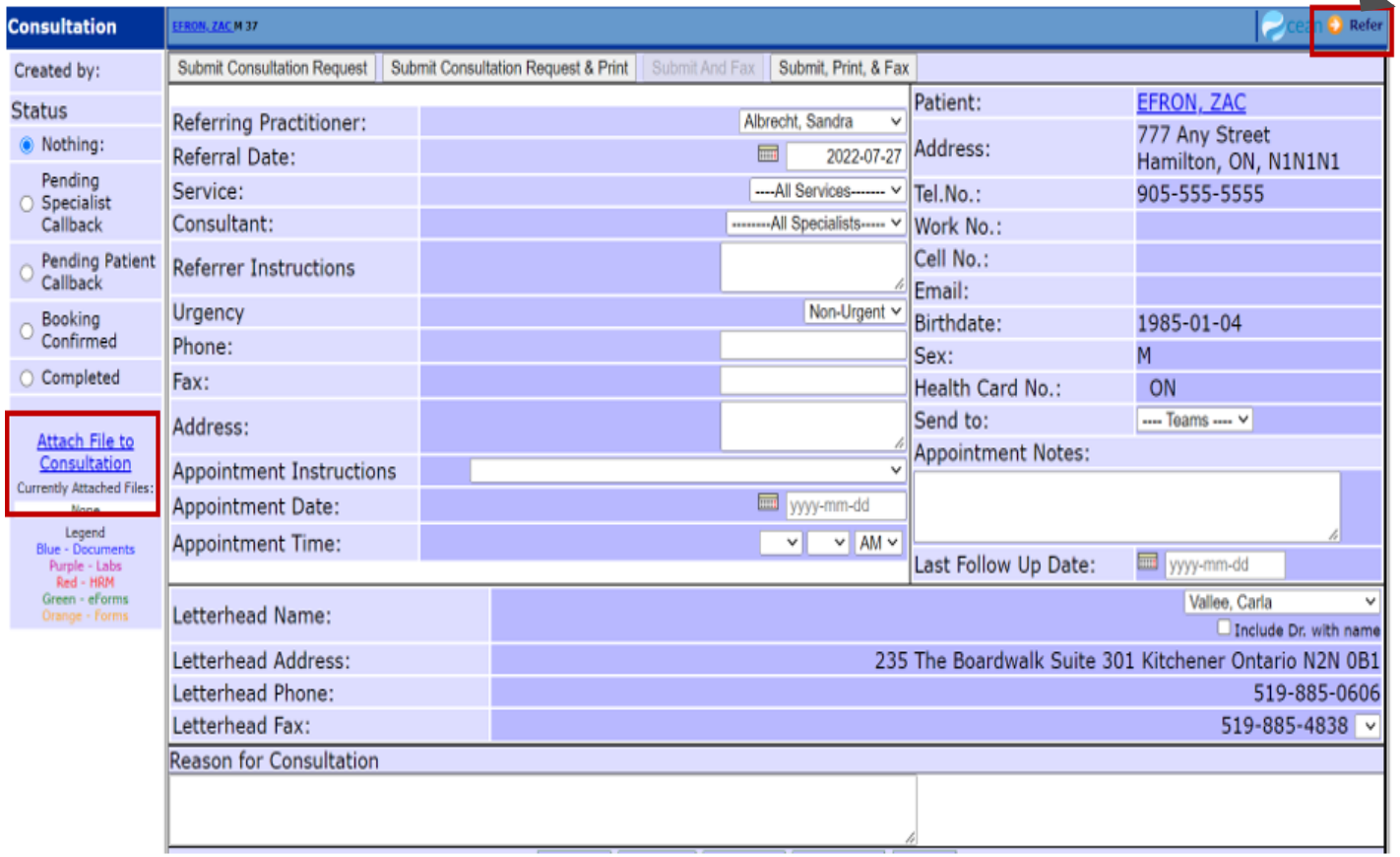
1) From the patient's eChart in Oscar, click the **+ sign** to begin the consultation



Initiate an eConsult from the Oscar EMR

2) Select attachments from the patient's chart as required using the "Attach File to Consultation" link

3) Select the "Refer" button, from the Consult Window, in OSCAR to take you to the Ocean Healthmap.



NOTE: Clinicians may want to type their eConsult question, in a separate external note, to be included in their attachments (Step 2), as per their current clinical workflow. This step can also be completed, directly in the OTNhub

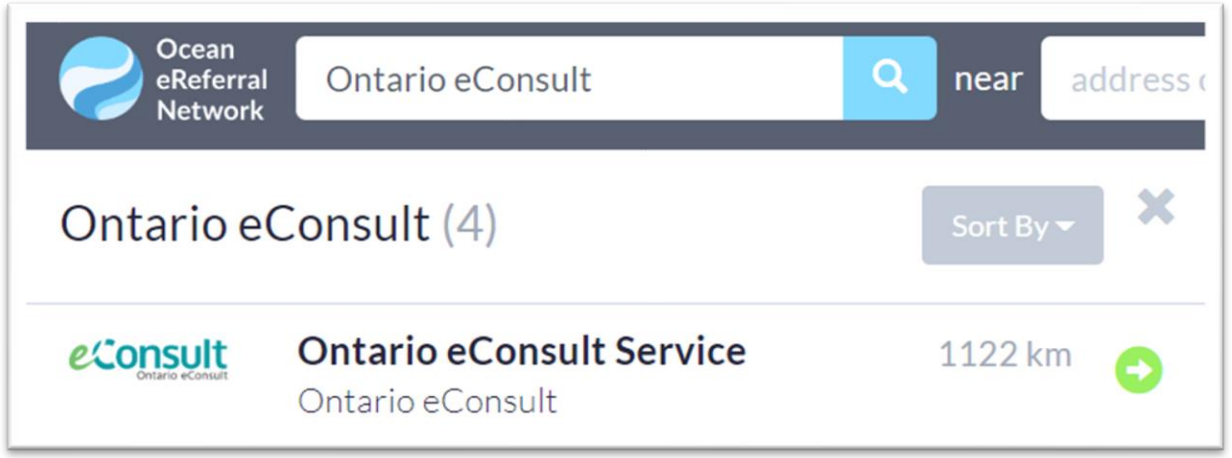
Ontario eServices Program

Accessing Ontario eConsult via the Ocean Health Map

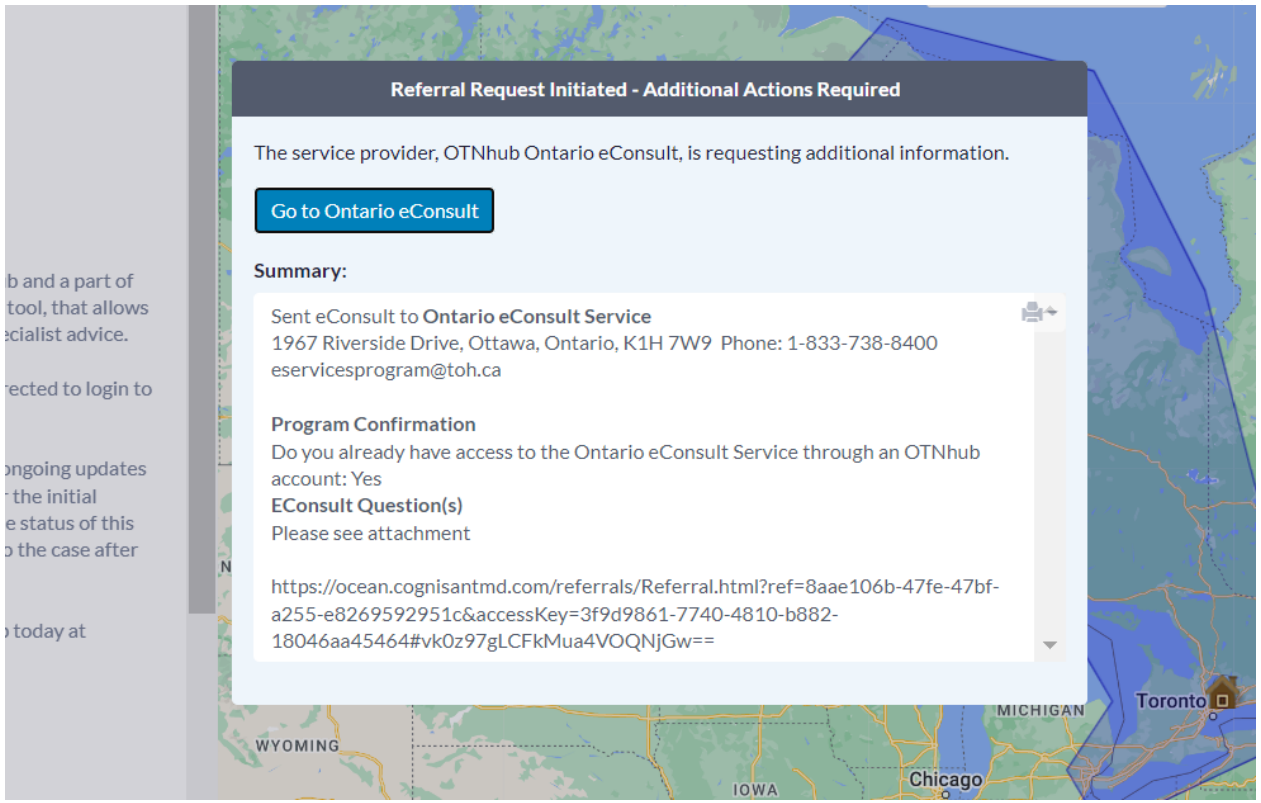
OCEAN STEPS:

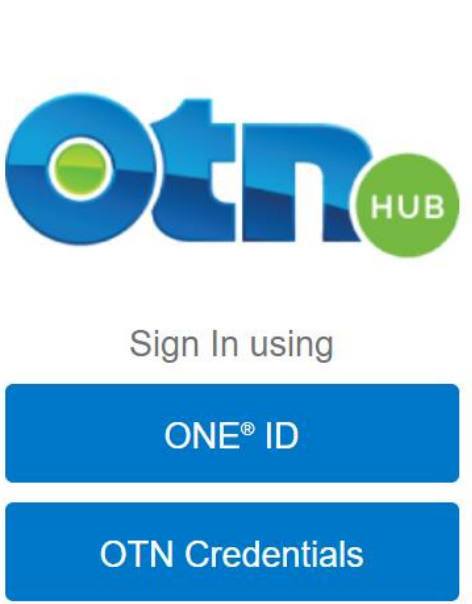
The “Ontario eConsult” service listing is now available in the Ocean Healthmap

1) Search for “Ontario eConsult” in the Ocean Healthmap (bookmark this as a favorite)
2) Complete the form to launch to the OTNhub with patient details and relevant attachments included.



Launch to OTNhub to Submit eConsult Cases





Login with existing ONEID or OTN Credentials

CPSO Information must match to authenticate

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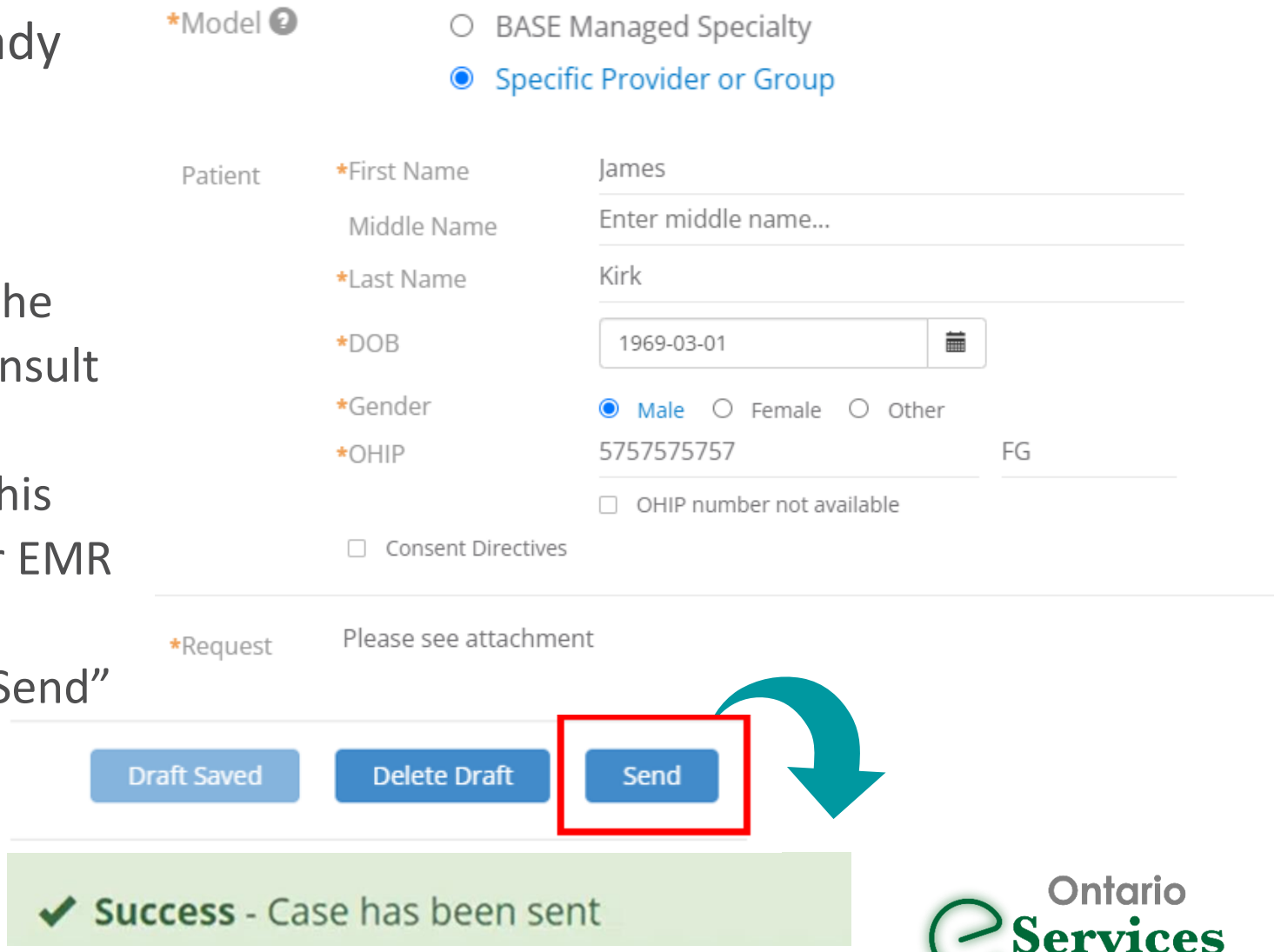
How to Submit an eConsult Case on the OTNhub

OTNhub STEPS:

OTNhub opens with Draft Case already in progress

1) Choose eConsult Model
   - Patient information and any attachments selected from the EMR are pulled into the eConsult case
2) Enter question to specialist, if this step was not completed in your EMR (added to attachments)
3) Review for accuracy and click “Send”



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Frequently Asked Questions

Clinicians still need to authenticate/sign-on to the OTNhub to complete the submission of their eConsults

Receiving your eConsult response from the specialist, and any additional correspondence, still occurs directly on the OTNhub web platform

To use this workflow, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician.

- *This technical workflow does not support delegate functionality*

The integration is currently only available for EMR's integrated for Ocean eReferral: TELUS PS Suite, OSCAR and Accuro

Ontario eServices Program

Get started today!

What do I need?

- Do you have an **OTNhub account**? Get an OTNhub account
- Do you have an **Ocean account and sending site established**? Get an Ocean Account, Link your EMR Account, and set up your sending site.
- If using TELUS PS Suite, do you have the **Ocean toolbar installed and recently updated** in your TELUS PS Suite EMR? Install (or update) your Ocean Toolbar in TELUS PS Suite

How do I use it?

- Watch our training video or see our User Guide to learn how to submit an eConsult through your Ocean toolbar in your TELUS PS Suite EMR.
- Not using TELUS PS Suite? Follow your existing Ocean eReferral workflow and search for "Ontario eConsult Service" in the www.OceanHealthMap.ca

What if I need help?

- Fill out our intake form or contact us at eServicesProgram@toh.ca.

QR Code for intake form

www.eServicesProgramOntario.ca

Ocean to ON eConsult

NEW: Send an Ontario eConsult directly from your EMR via Ocean

Ontario eServices Program