



# Send an eConsult from OSCAR EMR – Quick Guide



# Initiate an eConsult from the Oscar EMR

## EMR STEPS: RECOMMENDED WORKFLOW

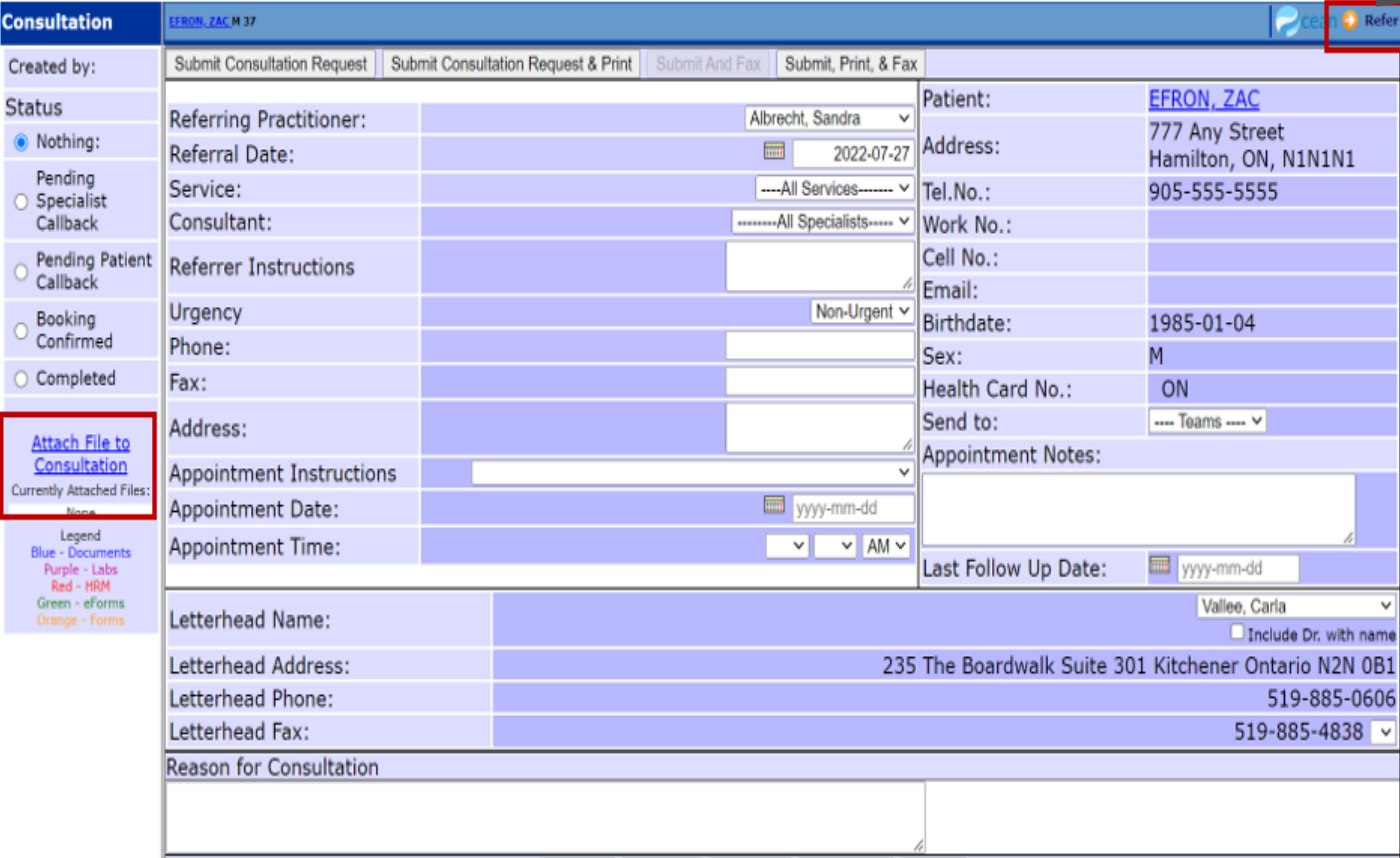
1) From the patient's eChart in Oscar, click the **+** sign to begin the consultation

The screenshot displays the Oscar EMR interface for a patient named Jasper M Green, born 2000-01-05, with ID 111-111-1111. The patient's eChart is visible, showing various medical history sections such as Preventions, Social History, Medical History, Tickler, Ongoing Concerns, and Reminders. The left sidebar contains a list of menu items, with 'Consultations' highlighted in purple and a red circle around its plus sign. A black arrow points to the 'eConsult' option at the bottom of the sidebar. The main content area shows a document referral created on May 11, 2021, at 12:26:35 E, with a note from Dr. Patricia Cak. The note text includes: 'Referral from: Dr. Patricia Cak', 'Editors: Fazakerley, Jessica', 'Assigned Issues', 'Encounter Date: 11-May-2021 12:24', 'Rev 1', 'Enc Type: "face to face encounter with client"'. Below this, there is a section for demographic changes requiring manual review, dated June 14, 2021, at 8:54, with Rev 1. The bottom of the screen shows a text entry field for a new note, dated August 10, 2022, with the text '[10-Aug-2022 : Tel-Progress Note]'. The interface also includes a search bar, filter options, and a 'cean' logo.

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2) Select attachments from the patient's chart as required using the “Attach File to Consultation” link

3) Select the “Refer” button, from the Consult Window, in OSCAR to take you to the Ocean Healthmap.



**Consultation** EFRON, ZAC M 37

Created by: Submit Consultation Request | Submit Consultation Request & Print | Submit And Fax | Submit, Print, & Fax

Status:  Nothing:  Pending Specialist Callback  Pending Patient Callback  Booking Confirmed  Completed

[Attach File to Consultation](#)  
Currently Attached Files: None

Legend  
Blue - Documents  
Purple - Labs  
Red - HRM  
Green - eForms  
Orange - Forms

Referring Practitioner: Albrecht, Sandra  
Referral Date: 2022-07-27  
Service: ---All Services---  
Consultant: -----All Specialists-----  
Referrer Instructions  
Urgency: Non-Urgent  
Phone:  
Fax:  
Address:  
Appointment Instructions  
Appointment Date: yyyy-mm-dd  
Appointment Time: AM

Patient: EFRON, ZAC  
Address: 777 Any Street  
Hamilton, ON, N1N1N1  
Tel.No.: 905-555-5555  
Work No.:  
Cell No.:  
Email:  
Birthdate: 1985-01-04  
Sex: M  
Health Card No.: ON  
Send to: --- Teams ---  
Appointment Notes:  
Last Follow Up Date: yyyy-mm-dd

Letterhead Name: Vallee, Carla  
Letterhead Address: 235 The Boardwalk Suite 301 Kitchener Ontario N2N 0B1  
Letterhead Phone: 519-885-0606  
Letterhead Fax: 519-885-4838

Reason for Consultation

NOTE: Clinicians may want to type their eConsult question, in a separate external note, to be included in their attachments (Step 2), as per their current clinical workflow. This step can also be completed, directly in the OTNhub

# Accessing Ontario eConsult via the Ocean Health Map

## OCEAN STEPS:

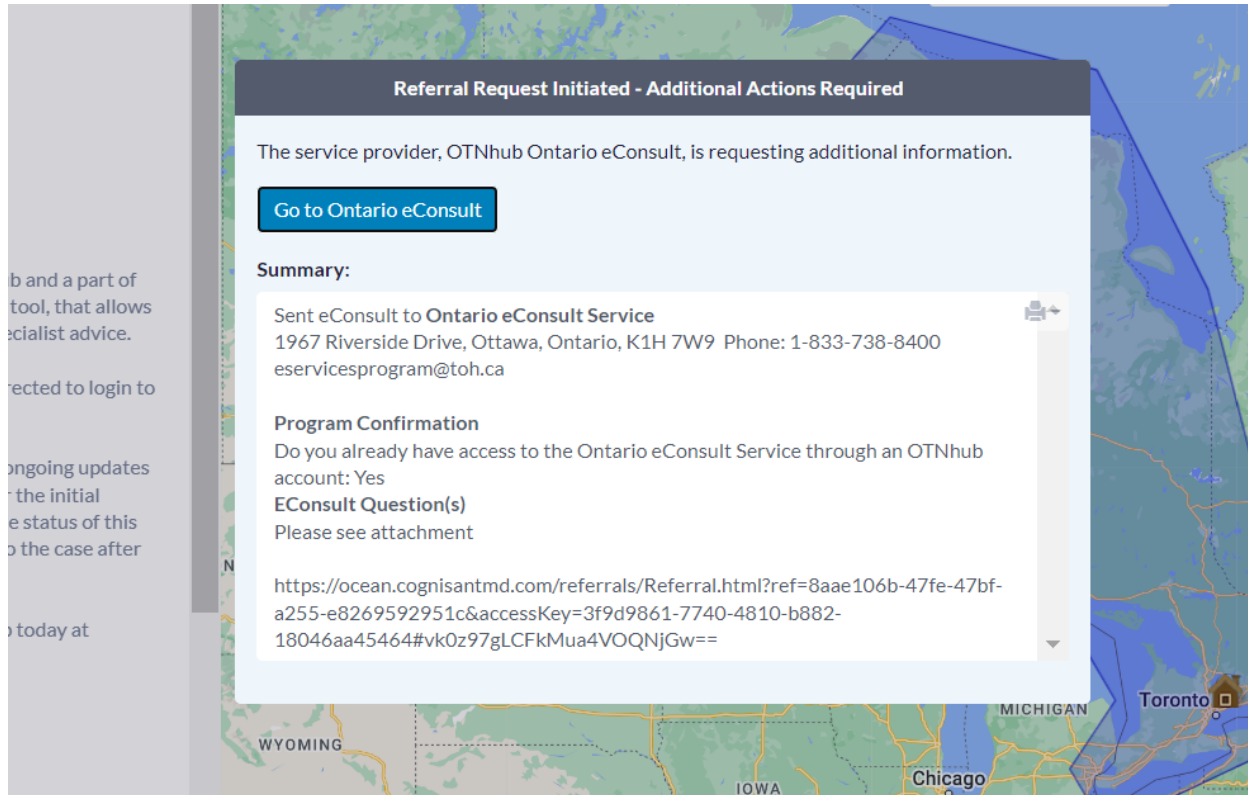
The “Ontario eConsult” service listing is now available in the Ocean Healthmap



- 1) Search for “Ontario eConsult” in the Ocean Healthmap (bookmark this as a favorite)
- 2) Complete the form to launch to the OTNhub with patient details and relevant attachments included.



# Launch to OTNhub to Submit eConsult Cases



Sign In using

ONE® ID

OTN Credentials

Login with existing ONEID or  
OTN Credentials

CPSO Information must  
match to authenticate

# How to Submit an eConsult Case on the OTNhub

## OTNhub STEPS:

OTNhub opens with Draft Case already in progress

- 1) Choose eConsult Model
  - Patient information and any attachments selected from the EMR are pulled into the eConsult case
- 2) Enter question to specialist, if this step was not completed in your EMR (added to attachments)
- 3) Review for accuracy and click “Send”

\*Model <sup>?</sup>

BASE Managed Specialty

Specific Provider or Group

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Patient

\*First Name

Middle Name

\*Last Name

\*DOB

\*Gender  Male  Female  Other

\*OHIP

OHIP number not available

Consent Directives

\*Request


Draft Saved

Delete Draft

Send

✓ Success - Case has been sent


# Frequently Asked Questions

 Clinicians still need to authenticate/sign-on to the OTNhub to complete the submission of their eConsults

 Receiving your eConsult response from the specialist, and any additional correspondence, still occurs directly on the OTNhub web platform

 To use this workflow, both the OTNhub and Ocean accounts used must be linked to the same Professional ID of the requesting clinician.

- *This technical workflow does not support delegate functionality*

 The integration is currently only available for EMR's integrated for Ocean eReferral: TELUS PS Suite, OSCAR and Accuro

# Get started today!

## What do I need?



- Do you have an **OTNhub account**? [Get an OTNhub account](#)
- Do you have an **Ocean account and sending site established**? [Get an Ocean Account](#), [Link your EMR Account](#), and [set up your sending site](#).
- If using TELUS PS Suite, do you have the **Ocean toolbar installed and recently updated** in your TELUS PS Suite EMR? [Install \(or update\) your Ocean Toolbar in TELUS PS Suite](#)



## How do I use it?



- Watch our [training video](#) or see our [User Guide](#) to learn how to submit an eConsult through your Ocean toolbar in your TELUS PS Suite EMR.
- Not using TELUS PS Suite? Follow your existing Ocean eReferral workflow and search for “Ontario eConsult Service” in the [www.OceanHealthMap.ca](http://www.OceanHealthMap.ca)



## What if I need help?

- Fill out our [intake form](#) or contact us at [eServicesProgram@toh.ca](mailto:eServicesProgram@toh.ca).



QR Code for  
intake form

[www.eServicesProgramOntario.ca](http://www.eServicesProgramOntario.ca)

Ocean to ON eConsult



*NEW: Send an Ontario eConsult directly from your EMR via Ocean*

Ontario  
**eServices**  
Program